

From: Freedom of Information Requests  
Sent: Thursday, August 1, 2024 8:49 AM  
To:  
Subject: FOI - Response

Dear [REDACTED]

Thank you for your Freedom of Information request dated 15 July 2024 for information about complaints against private landlords. Please find below City of Doncaster Council's responses to the questions you have raised.

#### Request

1. How many complaints against private landlords within your LA area you received in the financial year 2023/24 for failing to maintain required minimum standards. How many inspections you carried out as a result and how improvement notices you issued - whether as a result of these complaints or proactively.
2. How many complaints against private landlords within your LA area you received in the financial year 2023/24 for failing to maintain required minimum standards. How many inspections you carried out as a result and how improvement notices you issued - whether as a result of these complaints or proactively - were for properties that the Council had placed tenants in

#### Response

Please find this information attached. As advised previously, we are only able to extract the number of complaints about housing standards but not specifically private landlords, number of inspections under HHSRS carried out by City of Doncaster Council and the number of enforcement notices served, including Imp Notices, broken down by notice type. We do not log who placed the tenant in the property therefore we do not hold the number that were placed by City of Doncaster Council.

St, Leger Homes of Doncaster are responsible for the information pertaining to questions 1 - 3 and will provide you with a separate response to these questions.

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £98 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Ellen Dook  
Information Governance Officer  
Corporate Resources  
City of Doncaster Council

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